1. Below is the SRS document for a software project
2. The team includes Manger, Developers and QA
3. QA Team
   1. Junior QA - 6
   2. Senior QA - 2
   3. Lead QA - 1
4. Prepare a Test plan document
5. Prepare Test cases document
6. Prepare RTM - Requirement Traceability Matrix
7. QA team effort and work distribution plan for the project

*Mention any assumptions made*

Functional Team – 4 Junior +1 Senior

Non Functional Team – 2 Junior +1 Senior [ Performance testing + Basic Sanity Automation on Project]

SUPPORT PORTAL SRS

*Software Requirement Specification*

Introduction

This document list the requirements of a graphical user interface for UniCourt support personnel

Audience

Engineering, Support and Sales team members

Functional Requirements

1. Web Portal for Sales and Support
   1. The Sales and Support team members work from different locations, the support portal shall be accessible from a any location through web browser
   2. Should enforce strong authentication and authorization for users
2. User Authentication
   1. Allow login for users with email id of domain @unicourt.com
   2. User should be authenticated via Google OAuth2 / Social Login
3. User Roles
   1. Support portal shall have below Roles
      1. Viewer - this is the default role. Any new user shall have this role assigned automatically
      2. Support - This is intended for Support team members.
      3. Sales - This is intended for Sales team members
      4. Admin - users with this role shall have permission to manage users on support portal
   2. A user can have more than one role
4. Authorization
   1. Below matrix shows role based access to the pages

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Page / Role** | **Viewer** | **Support** | **Sales** | **Admin** |
| 1 | **Dashboard** | View | View | View | View |
| 2 | **Accounts** | View | Edit | View | View |
| 3 | **Contracts** | View | View | Edit | View |
| 4 | **Reports** | View | View | View | View |
| 5 | **Admin** | No | No | No | Edit |

Non Functional Requirements

1. The Support portal shall be available with uptime of 99.999%
2. The portal should serve 100 users connected at a time
3. The portal shall serve 50 page requests per second